

# Welcome

## **Welcome to the world of Kidz@Work!**

As a mum, I understand just how important it is for caring parents to find secure, welcoming, well-equipped childcare staffed by a highly trained, motivated team who love their work. Kidz@Work is designed to solve your problem.

Most of all, children need to feel safe and happy: that's our starting point. From tiny infant to inquisitive pre-schooler, we gently introduce each child into a warm, nurturing place that has their individual interests at heart. We blend the highest quality care and facilities with carefully designed learning programmes to develop skills and build true confidence.

We understand that entrusting your child to someone else's care is a major step. With Kidz@Work, you can rest assured that a safe, healthy and fun-filled environment awaits your little one.

Read on to discover how we provide the very best for you and your child, and how we've gone the extra mile to make Kidz@Work a very special and surprising place. If you haven't already done so, please visit our stunning facilities: our outstanding team will be happy to answer all your questions.

**I look forward to meeting you soon!**

A handwritten signature in black ink, reading "Caron Ramanathan". The signature is fluid and cursive, with a long horizontal stroke at the end.

**Caron Ramanathan**

Founder  
Kidz@Work

# A safe haven

Step inside Kidz@Work and you're in a warm and welcoming world. Every tiny detail is thoughtfully designed to keep our children happy and fulfilled. It's a wonderful place to learn and grow - with a WOW factor that makes every day an adventure!

Security is essential: our fingerprint entry system makes certain that no-one can enter our nursery unauthorised.

Indoors it's just as much fun, with plenty of space to climb and play, and a whole variety of equipment to help young minds and bodies flourish. Interactive whiteboards give endless opportunities for exciting learning.



Every age group has innovative spaces for play, activity and quiet relaxation. Safety is a watchword, so we've spared no expense in providing the highest quality equipment and play surfaces in carefully tailored environments.

Our spectacular outdoor play areas feature beautiful toys and equipment that encourage healthy activity and imaginative games. Your child can discover the wonders of nature - growing and caring for flowers, plants and even minibeasts!

Tiny doors entice young imaginations and a giant safety slide carries kidz only between floors! A tranquil sensory room is the perfect place to relax and explore fascinating new sights, sounds and sensations. Our 'comfort cooling' system ensures ideal air and surface temperatures in all seasons throughout our premises, with no radiator or cabling hazards.

For more information on our programmes and facilities, take a look at the insert sheets enclosed. If you have any questions at all, just ask - we're here to help.

# Total care

At Kidz@Work, the care of your child is seamless: wherever they are and whatever they do, you can rest assured that your little one is in safe hands.

On acceptance of a place, a Key Carer will be assigned to your child. They'll gently introduce your new starter into nursery life and co-ordinate a plan that meets their individual needs. Your child's Key Carer is also a friendly face and a valuable first contact when you need information or want to talk through a problem or query.

We regard mealtimes as important and enjoyable learning times. For the tinies, it's a time for closeness and one-on-one attention, when eating becomes fun and new flavours and textures can be explored. For older children, it's a great time to learn about making choices, taking turns and finding out how to be independent - though always with the encouragement and support to match every child's needs.



Delicious, nutritious food is a key ingredient of quality care. Our wholesome, freshly cooked meals are hygienically prepared and served to tempt every little palate. Healthy menus are designed to suit the different age groups in our care and special diets are catered for.

And you'll be relieved to know that Kidz@Work makes no additional charges for 'hidden extras': the fees you pay are fully inclusive of all meals, nappies, wipes and baby milk to make life as simple as possible for you.

# Home from home

When away from mum and dad, it's essential that your child feels happy and secure. We understand that as parents, you need to feel happy too - safe in the knowledge that your child is thriving in a nurturing setting where, as in a family, every child is special.

From your first visit to Kidz@Work, you'll see how we go the extra mile to work in partnership with parents. We'll work with you, ensuring that your

Daily diaries keep you well informed about your child's activities and progress, whilst regular newsletters keep you up-to-date on all the latest



little one eases comfortably into their new routine and discovers the fun of nursery life.

Free settle-in sessions enable you to stay with your child during early visits, phasing them in gently - an important confidence boost for both children and parents alike! The comfortable coffee atrium is a relaxing place for parents to watch from a distance, and discuss progress with staff. A parents' webcam allows you to see your child from your home or office PC, giving you extra reassurance that all is well even when you're away.

Kidz@Work developments. But there's nothing quite like personal contact, and getting to know you well will help us provide sensitively tailored care for your child.

Kidz@Work works flexibly with you to meet your own family's needs. Our core opening times are between 08:00 to 18:00, but we can make special arrangements from 07:00 to 19:00 to suit your requirements.

# A caring team

Kidz@Work is an exceptional and unique nursery, so outstanding staff are essential. Each member of staff has been meticulously selected for their professional skills, their experience and their absolute dedication to high quality childcare. Our great team has the real Kidz@Work WOW factor!

Our policy of significantly improving on statutory staff:child ratios reflects our genuine commitment to providing the best possible care for every individual child.

We believe that childcare demands highly valued, well-trained and motivated staff. That's why Kidz@Work invests heavily in its employees, maintaining the highest standards through continuous professional development. You'll see the evidence as you walk around our nursery – happy attentive staff, clean bright surroundings and children who grow in confidence and capability every day.



Our care staff are all fully qualified. In addition, we have a full-time specialist nursery teacher who guides our pre-schoolers' curriculum, helping our older children make a smooth transition into more independent, formal schooling.

